

## **CASE STUDY #1 - Leading Vein Center**

One of the largest phlebology (vein treatment) practices in the nation had been using a professional web marketing firm to manage their paid search marketing for many years. In 2009, they switched and began working with MD Connect with almost immediate results from their paid search advertising:

## "We actually reduced our spend, just a bit, but saw our results more or less triple."- MD/Owner

The vein center also operates a state-of-the-art call center, tracking all marketing programs very precisely to resulting procedures and revenue. As a result, they have detailed data on the profitability of each of their marketing investments. An analysis of activity through eight months (Jan-Aug) of 2011 showed the following:

			ROI	
	Marketing		(Revenue/	
Medium	Expenditures	Revenue	Media \$)	Return
Print				
Magazine #1	\$23,927	\$97,085	4.1	~Average
Magazine #2	\$19,419	\$58,027	3.0	~Average
Magazine #3	\$11,955	\$25,893	2.2	Below Average
Magazine #4	\$25,664	\$53,780	2.1	Below Average
Magazine #5	\$62,400	\$108,735	1.7	Below Average
Magazine #6	\$4,297	\$24,090	5.6	Above Average
Magazine #7	\$12,000	\$8,138	0.7	Negative
Magazine #8	\$11,820	\$2,726	0.2	Negative
Newspaper #1	\$20,141	\$46,481	2.3	Below Average
Television				
Television #1	\$69,948	\$115,682	1.7	Below Average
Television #2	\$12,000	NA		NA
Internet				
Online Marketing (MD Connect)	\$37,500	\$512,619	13.7	Above Average
Online Directory	\$4,320	\$13,425	3.1	~Average
Radio				
Radio #1	\$3,995	\$2,478	0.6	Negative
Radio #2	\$15,200	\$13,217	0.9	Negative
Billboard				
Billboard #1	\$2,000	\$15,726	7.9	Above Average
Billboard #2	\$3,810	\$0	0.0	Negative
TOTALS/AVERAGE	\$340,395	\$1,098,102	3.2	

This client has since expanded their online marketing activities with MD Connect to include higher-order analytics (keyword-level call tracking), mobile targeted search campaigns, and multiple contextual advertising campaigns, with the goal of further improving the above results.

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